

# Adobe License Compliance Program (LCP) Audit

- The Laboratory was notified last Thursday – via email – of a request from Adobe to audit, within 30 days, license compliance for Adobe & Macromedia products installed on Windows and Macintosh computers.
- From the FAQ:
  - “The main goals of the Adobe License Compliance Program are customer awareness and ensuring software compliance. While Adobe is concerned with license compliance, we are also interested in ensuring that our customers understand the terms of their agreement(s) and the importance of Software Asset Management (SAM).”

## ■ From the Policy on Computing, Software Intellectual Property (Licenses)

- *“Employees and users of Fermilab computing are reminded that it is Fermilab policy to respect the intellectual property rights of others. This applies when computers are involved just as it does when computers are not involved. Fermilab expects reasonable care be taken to follow license provisions.”*

- This is allowed by a clause in the end-user license agreements (EULA):
  - *“If you are a business, company, or organization, you agree that upon request from Adobe or its authorized representative you will within thirty (30) days fully document and certify that use of any and all Adobe Software at the time of the request is in conformity with your valid licenses from Adobe.”*
  - *“You agree that Macromedia may audit your use of the software for compliance with these terms at any time, upon reasonable notice. In the event that such audit reveals any use of the Software by you other than in full compliance with the terms of this Agreement, you shall reimburse Macromedia for all reasonable expenses related to such audit in addition to any other liabilities you may incur as a result of such non-compliance.”*

- Software we currently manage as an “enterprise”
  - Microsoft Enterprise Agreement
    - Windows, Office, etc.
  - Oracle
  - MacOS
  - Filemaker
  - MeetingMaker
  - Symantec Antivirus
  - Symantec Ghost
  - WRQ Reflections
  - RealPlayer Enterprise
  - Crystal Reports
  - Mathematica
- <http://www-css.fnal.gov/csg/licensing/software.html>

- We last discussed an enterprise agreement with Adobe in 2005/2006.
  - As we recall, what was proposed was a) more expensive; and b) required taking more features than we needed.
- In November 2007, we responded to a DOE data call which, among other things, asked about our Adobe purchases under the DOE Adobe CLP agreement.
  - We responded that we do not use the DOE agreement for Adobe purchases.



Adobe®  
Creative Suite® 3 Design  
Premium



Adobe  
Creative Suite 3 Master  
Collection



Adobe  
Acrobat® 8 Professional



Adobe  
Photoshop CS3 Extended



Adobe  
Illustrator® CS3



Adobe  
Dreamweaver® CS3



Adobe  
Flash® CS3 Professional



Adobe  
Premiere® Pro CS3



Adobe  
After Effects® CS3 Professional



Adobe  
InDesign® CS3



Adobe  
Photoshop® Lightroom®



Adobe  
Photoshop Elements 6

- Computing Division will coordinate with Procurement and the Divisions/Sections to respond to the audit.
- Response will involve reconciling installed copies of Adobe and Macromedia products with “proofs of purchase”.
  - For Windows, we will be able to use inventory tracking software – SMS – already deployed to identify installations of these products.
  - For Macintoshes, we have inventory tracking software purchased but not yet deployed.
  - “Proofs of purchase” will require review of purchase requisition and ProCard records.
- From their FAQ, Adobe seem as interested in reviewing our license management process as they are in reconciling licenses.



- Adobe products have largely been purchased individually (many by ProCard through UChicago) and licenses have not been tracked centrally.
  - This means we need a lot of effort from Divisions/Sections to help reconcile installations with purchases.
- Also, while inventory tracking is *widely* deployed, it is not *universally* deployed, so we need to push to complete Windows and Mac installations as a priority of desktop support groups.

OU	BD	CD	CDF	DIR	DZERO	ESH	FESS	LSS	PPD	TD	SDSS
<b>Syste ms in SMS</b>	713	355	91	67	115	85	118	77	433	325	26

*Note: FIN & BSS do not currently report to the central inventory database.*

- Windows is covered at the 85-90% level.
- There are ~300 Mac desktops and laptops.
  - Many are self-managed.
- Desktop support groups will need to give priority to deploying inventory tracking to fill the gaps.

## ■ Short term

- Respond specifically to the Adobe audit.
- Reiterate the policy on licensed software.
- Reiterate the policy on deployment of inventory tracking software.
  - Refer to OS baseline security requirements.

## ■ Long term

- Look again at our installed software base and re-evaluate those products which should be purchased and managed as an enterprise.
- Consider conducting periodic internal license compliance reviews.
  - Pick a set of products and reconcile installations with purchases.